

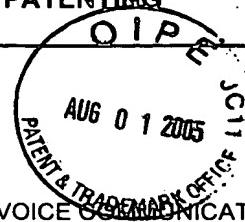
TERMINAL DISCLAIMER TO OBVIA TE A DOUBLE PATENTING
REJECTION OVER A PRIOR PATENTDocket Number (Optional)
025000-073

In re Patent Application of: Thomas Howard Bateman et al.

Application No.: 10/663,740

Filed: September 17, 2003

For: METHOD AND SYSTEM FOR COORDINATING DATA AND VOICE COMMUNICATIONS VIA CUSTOMER CONTACT CHANNEL CHANGING SYSTEM

The owner*, Innovatia, Inc.

of 100 percent interest in the instant application hereby disclaims, except as provided below, the terminal part of the statutory term of any patent granted on the instant application which would extend beyond the expiration date of the full statutory term defined in 35 U.S.C. 154 and 173, as presently shortened by any terminal disclaimer, of prior Patent No. 6,311,231. The owner hereby agrees that any patent so granted on the instant application shall be enforceable only for and during such period that it and the prior patent are commonly owned. This agreement runs with any patent granted on the instant application and is binding upon the grantee, its successors or assigns.

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2. The undersigned is an attorney or agent of record.

Signature

August 1, 2005

Date

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